



We were unable to perform all or part of your service due to:

- Overweight container
- Recycle/waste not out by 7 a.m.
- Waste not contained
- Tree limbs not out and bundled to 4' length and/or 18" in diameter
- Waste exceeds limits, please call office
- Unacceptable waste (oil, paint, batteries, etc.)
- Special pickups required
- Non-recyclable items in recycle container
- Improper container
- Other:



- Please have your recycling and waste container out by 7 a.m. on your day of service to guarantee your pickup.
- Please bag all waste and place it in a closed container to protect it from weather, insects and animals. Securely bagging your waste helps keep your community neat on windy days.
- If your waste exceeds any variation of 10 containers or bags of household waste, yard waste or bundles of twigs, please call to schedule a special pickup 24 hours prior to your regular service day.
- More than 10 bags/bundles will be charged at a rate of \$3 each.
- For our drivers' safety, we will not take containers that weigh more than 50 lbs.
- Branches and bush need to be cut into 4' lengths and securely tied into 18-inch diameter bundles. Up to a combined amount of 10 bags and bundles are allowed each week.
- If you need to dispose of glass or mirror, they must be wrapped, taped and marked to protect yourselves and our drivers.
- Make sure that children's toys and bikes (or any item not intended for collection) are not placed near recycle or waste. Items cannot be recovered once they are in the waste truck.
- As part of your recycling services, we will take moving boxes that have been flattened and bundled in sections no larger than 3'x3' (no more than three bundles per week).
- Boxes are not an approved waste container and our drivers have been instructed not to pick them up. Please contain waste in appropriate waste containers or bags.
- Oil, gas, wet paint, tires, insecticide, fertilizer, vehicle batteries, household batteries, propane tanks, fire extinguishers, ammunition, fireworks, computer equipment, electronic items, televisions, cast iron, medical waste, refrigerators, air conditioners, freezers and items containing Freon are unacceptable waste items. Please contact your county health department for disposal of such items.
- Please empty liquid from containers before putting the containers in the trash. Clean kitty litter may be used to dry unused water-based paint. Once kitty litter has dried, place the cans alongside of the container with the lids off.
- Large items such as carpet rolls, furniture or appliances are considered bulk. To arrange for removal of such items, please call our customer service center 24-hrs in advance of your collection day. We will quote and request prepayment accordingly at the time of call-in.
- Carpet will be charged at the bulk rate per roll and needs to be cut into 4' lengths. To avoid bulk charges for carpet remnants, please place in your container or bags.
- Christmas trees must be cut down into 4-foot lengths and securely bundled into 18" diameter bundles.
- Please report any issues to our customer service center within 24 hrs of your pickup day.

Holidays

New Year's Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving and Christmas: service will be on a one-day delay for a holiday week if service is on or after the holiday.

Oops!

Your solid waste, recyclables and/or yard waste did not meet Republic Services guidelines and were not picked up for the following reasons:

SOLID WASTE

- 1. Containers may not weigh more than 50 pounds
- 2. Containers must not exceed 96 gallons
- 3. Hazardous materials (oil, gas, paint, acid, automotive batteries, etc.) are prohibited.
- 4. Large amounts of construction/demolition materials are prohibited.
- 5. Yard waste cannot be mixed with waste.
- 6. Whole tires and carbonated beverage containers are prohibited from disposal.
- 7. Other: _____

RECYCLABLES

- 1. Materials not accepted.
- 2. Materials not properly prepared.
- 3. Other: _____

YARD WASTE

- 1. Yard waste not allowed in plastic bags.
- 2. Brush must be tied and bundled.
- 3. Other: _____

Please correct this situation prior to your next regularly scheduled collection day.

Please visit RepublicServices.com for more information.



We'll handle it from here.®

Recycling rejection notice

Your recycling was not collected for the following reasons

- Trash and recycling container
- Items in recycling container are not recyclable
- Call mingling items and newspaper are mixed
- Cardboard not disassembled or bundled
- Items too heavy for collection
- Recycled items are bagged
- Other: _____



REPUBLIC
SERVICES

855-866-8399